

**Edwards, Jonathon**

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**From:** Dale Green [REDACTED]  
**Sent:** 12 October 2021 13:17  
**To:** Rackley, Shaun  
**Subject:** Re: Vehicle suspension  
**Attachments:** Screenshot\_20211012-124412\_Drive.jpg

Hi Shaun, did you receive my reply e mails i sent last Thursday and friday?? as iv not heard from you. iv attached a copy of certificate of the insurance policy i got in june after my policy was cancelled with riviera. i did make rob aware that it had been cancelled so obviously i couldn't work until i presented our office with a copy of the new policy which i did and was then able to get bk to work. it was with this policy that i send all requested documents bar 2 as i hadnt recived a copy of prof my no claims bonus and was awaiting a copy to provide. after your phone call making me aware of my vehicle showing as no insurance i contacted my insurer straight away to find out wat the issue was and i was told it had been cancelled due to not receiving 2 of the documents. So instantly started a new policy and just had to provide the 2 documents that they didn't hav from policy that had been cancelled

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**From:** Rackley, Shaun <Shaun.Rackley@torbay.gov.uk>  
**Sent:** 08 October 2021 07:03  
**To:** Dale Green [REDACTED]  
**Subject:** RE: Vehicle suspension

Morning Dale,

As I haven't heard back from you regarding my email yesterday to confirm if this was your final submission for Licensing Committee, I thought it would be beneficial for me to mention something that you may wish to address in your final mitigating circumstances.

Whilst investigating the matter of no insurance, your insurance broker confirmed that the insurance was cancelled on the 3<sup>rd</sup> June 2021 due to non-payment.

Please as before email me with your final submission before the 15<sup>th</sup> October.

Thanks

Shaun

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**TORBAY COUNCIL** Shaun Rackley | Licensing Officer |  
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**From:** Dale Green [REDACTED]  
**Sent:** 07 October 2021 13:50  
**To:** Rackley, Shaun <Shaun.Rackley@torbay.gov.uk>  
**Subject:** Re: Vehicle suspension

Hi Shaun. thanks for letting me no its been lifted and i can return back to work.

When contacting my insurance company after receiving your phone call regarding my vehicle showing un insured i was informed the policy had been cancelled due to reciving list of requested documents but i missed sending a screenshot with the check code and copy of my no claims from my previous insurer as i was waiting to receive a copy to provide my new insurance company and must of simply slipped my mind after not receiving it in post. I can provide u with a screenshot of the e mail i sent yesterday with the 2 missing documents to rectify the issue. And then able to start a new policy.

I Was unaware that i didn't have insurance.

I was stopped by the police few weeks ago right near paignton fire station in early hours as 2 officers in the road dealing with a 4x4 black Porsche .

They said my car was coming up uninsured so i showed him it was recent policy and passed him my phone with the insurance certificate and documents and waited few mins while he was on radio checking,he then said ok its fine u can go and passed me my phone also said he will let .....( used inials ) no so i wont get stopped again and happy seing my documents and off i went.i didn't think there was a issue once he had my insurance details and checked everything on radio and was happy i could go,i assumed all was ok and never thought anything of it.i was unaware of the issue untill your phone call and got straight on the phone to my insurance to find out wat was going on.

I take responsibility for missing there e mail regaurding cancelling my policy due to not receiving the last 2 documents.

I split up with my ex parter through lockdown and as perthetic as its sounds she used to deal with my e mails and paperwork side of things because e mailing is not something iv ever used regularly.after separating i just forget to regularly go through and check my e mails and landed myself in this situation.

Im really sorry about all this and im praying i wont lose my taxi licence

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**From:** Rackley, Shaun <Shaun.Rackley@torbay.gov.uk>

**Sent:** 07 October 2021 08:09

**To:** Dale Green [REDACTED]

**Subject:** Vehicle suspension

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Morning Dale,

I have this morning checked the vehicle insurance database and the policy you have now submitted and can confirm that I have lifted the suspension. The licence plate can be returned to the vehicle and it can be used as a Private Hire again.

You will shortly receive a letter in the post requesting your mitigating circumstances around the insurance and road tax as I am referring you to Torbay Council's Licensing Committee to determine if you remain a fit and proper person to hold a Licensed Drivers badge with this Local Authority.

No date for the committee has been set and the required information is laid out in the latter which you should receive today.

Thanks

Shaun

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**TORBAY COUNCIL**

**Shaun Rackley** | Licensing Officer |  
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### WILSONS INSURANCE BROKERS

Units 9 and 10  
Paramount Business Park  
Wilson Road, Huyton  
Liverpool  
L36 6AW

TELEPHONE : 0151 4806000

Policy Underwritten by :  
Markerstudy Insurance Company Limited  
and/or its Co-Insurers  
Branch : W | 1222 | Broker A/C : 4755  
Operator : U8 | Policy No : HV47558004813  
CDL : 8.51/1409/MY/JM | Ref : 132027/2  
MARKER.CRX | Printed : 21st June, 2021 @ 12:14  
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## CERTIFICATE OF MOTOR INSURANCE



Certificate No. HV47558004813

1. Registration Number of Vehicle.



£100/£0

2. Policyholder. Mr Dale Green

3. Effective date of the commencement of Insurance, for the purpose of the relevant law. 12:12 Hours 21st June 2021

4. Date of the expiry of Insurance. 12:00 Hours 21st June 2022

5. Persons or classes of persons entitled to drive. The Policyholder Only.

Provided that the person driving holds a licence to drive the vehicle or has held and is not disqualified for or prohibited by law from holding or obtaining such a licence

6. Limitations as to use.

Use for social domestic and pleasure purposes and for the carriage of passengers for hire or reward by prior arrangement to the commencement of the period of hire.

Excluding standing or plying for hire, racing, pacemaking, speed testing, competitions, rallies or trials, track days or use for any purpose in connection with the Motor Trade.

Exclusions:

I hereby certify that the insurance to which this certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, The Isle of Man, The Island of Guernsey, the Island of Jersey and the Island of Alderney.

Gary Humphreys  
Underwriting Director  
Markerstudy Insurance Company Ltd and/or its co-insurers  
Registered in Gibraltar (Reg No. 78789)  
Registered Office: 846-848 Europort, Gibraltar

Markerstudy Insurance Company Limited is regulated by the Gibraltar Financial Services Commission and subject to a limited regulation by the Financial Conduct Authority and the Prudential Regulation Authority in respect of underwriting insurance business in the UK (No. 206322).

Note: For full details of this insurance cover reference should be made to the Insurance Document and Schedule.  
Advices to Third Parties - Nothing contained in this certificate affects your right as a third party to make a claim.

#### WARNING

1. If the Certificate permits driving other cars as defined in section (5) of the Certificate, cover in respect of this extension is limited to Third Party risks only.
  2. If the Insured sells or otherwise disposes of the vehicle, the Certificate and all sections of the Insurance cease to be effective.
- This insurance policy is issued by Markerstudy Insurance Services Limited

To ensure that your claim is settled quickly and efficiently, please call our 24 hour Claims Helpline: 0344 873 8183

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